

[Connect & Communicate]



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Patient Survey System

The Electronic Comment Card, part of our line of Allegiant Loyalty Tools, is the quick, economical way to gather patient opinions and monitor staff service levels. This powerful survey tray gives you instant feedback from your patients and their families every day. It's the only solution available that offers a true measurement of patient and family satisfaction.

Benefits

- High Response Rate — Our system receives more responses than comment cards, 800 numbers and other survey programs
- Reduced Cost — Our systems are a fraction of the cost of traditional paper surveys
- Daily Survey Results — Unlike other surveys, our results can be viewed daily
- Easy-to-Use — This is a high-tech solution with user-friendly technology

Features

- Daily Automated Data Transfer:
 - Our docking station automatically transfers data nightly
 - Features a dial-up analog line or ethernet lines for data transfer
 - Confidential data is transferred to a secured database
- Complete Survey Design:
 - Professional design staff will customize a survey to meet your needs
 - Surveys are designed to capture satisfaction ratings, demographics, and email addresses
 - Surveys can be changed or updated at any time
- Daily and Weekly Reporting:
 - Establish Benchmark Performance Ratings for each department
 - Daily Summaries detail performance
 - Multiple-Location Summaries can be broken down by area or region
 - All raw data can be exported for use with other reporting applications



Electronic Comment Card survey trays.



Survey trays on the docking station/charger.

Why You Need LRS Medical Paging Systems

Experience

Since 1993, LRS has been the leading supplier of on-site patient and staff paging systems by providing the most effective solutions and listening to the needs of our customers.

Innovation

LRS has 19 patents on our products, and we offer more options than anyone else. Tell us what you need and we'll provide a system to help you improve patient flow and improve staff productivity.

- **Longer Lasting, Rechargeable Batteries:** Our Nickel Metal Hydride batteries on all our rechargeable pagers last much longer (around five years) and don't suffer from "memory" problems like other pagers. No need to turn them off and no more dead pagers.
- **Anti-Theft Mode:** A reminder tone in our pagers lets patients and staff know if they've taken a pager out of range. LRS transmitters can also send out an "Auto Locate" page to find any lost pagers within your hospital or offices.
- **UHF Technology Increases Range:** Even the largest hospitals and medical centers can use our pagers. We utilize Ultra High Frequency (420-470 MHz) technology that provides the best range and reliability available in a pager. This technology gives you a range of up to one mile — far superior to a 27 MHz system.

Quality

LRS is an engineering and manufacturing company. All our products are designed and assembled by us. We closely control quality, and we design pagers with features that are important to you.

- **Durable and Rugged Pagers:** Our rechargeable patient and family pagers have no buttons, battery doors, crystal screens or directly attached clips to break off. They're made of extremely durable Lexan plastic with no exposed screws to prevent tampering.
- **Separate Pager Holsters:** Instead of attached belt clips that break easily, our pagers are carried in separate pager holsters. This eliminates broken belt clips so you won't have to return an entire pager for repair.

Value

LRS has always been the leader in value-driven products. We guarantee the most features for the greatest value. Plus, when you factor in your increased patient satisfaction and staff productivity, our pagers are virtually priceless.

- **24/7 Technical Service:** Our friendly service department is located in the USA and available 24 hours a day, 7 days a week to answer any question you may have — even on holidays!
- **Warranty:** We stand behind the quality of our pagers and provide a full two-year warranty. Extended and lifetime warranties are also available.

MEDICAL PRODUCT CATALOG

Silent Patient Paging

Physician Paging

PC Staff Paging

Room-To-Room Paging

Patient Survey Systems



Long Range Systems

www.lrs.eu.com

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**Coaster Call®**

- Rechargeable NiMH battery
- Customizable labels available
- Patented stack charging
- Durable rubber bumper
- Three colors available

**Alphanumeric Coaster**

- 250 character LCD display
- Rechargeable NiMH battery
- Multiple alert modes
- Patented stack charging
- Durable rubber bumper
- Two colors available

**Adver-Teaser®**

- Rechargeable NiMH battery
- Only pager on the market with a double-sided space for promotional inserts
- Four-message light notification
- One-piece construction means no broken handles

Patient & Family Paging**Patient Paging**

Long Range Systems (LRS) has been helping medical facilities provide quality patient care for almost 14 years with our on-site paging systems. These pagers, help streamline patient flow, improve staff efficiency and eliminate intrusive overhead paging.

The also help healthcare facilities adhere to HIPAA regulations requiring patient confidentiality. Just hand a pager to a patient when they check in and it'll flash silently when the physician, nurse or administrator is ready to see them.

LRS pagers are ideal for any facility and department, including:

- Hospitals
- Day Surgery
- Radiology
- Medical Offices
- Emergency Room
- Pharmacy
- Admissions
- Physical Therapy
- Laboratory

Family Paging

Give family members peace-of-mind. With LRS pagers, they don't have to stay in the waiting area. They can visit the cafeteria, gift shop, chapel or other areas and still know they can be reached instantly if needed.

Being able to find family members quickly also helps improves staff response time when caring for a patient. If a physician or nurse needs to consult someone, they just send a silent page instead of waiting for them to return or searching for them.

This is especially important in critical or emergency situations when a few minutes could mean the difference between life and death.

**NetPage™**

- No monthly fees
- Sends up to 255 characters
- Supports as many as 9,999 LRS pagers
- USB interface

**Telephone Interconnect**

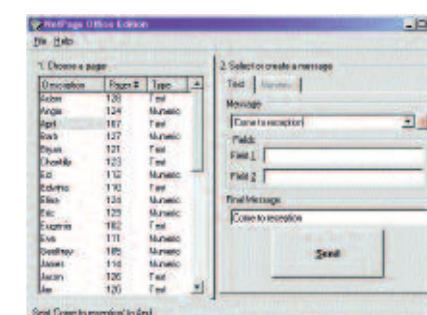
- No monthly fees
- Page from any on-site phone
- Supports as many as 9,999 LRS pagers
- Easy to use

**Alphanumeric Pager**

- Works with NetPage and Telephone Interconnect
- 250 character LCD display
- Multiple alert modes
- Auto off/on feature
- Uses 1 AAA battery
- FCC and CE approved

Medical Staff Paging**NetPage™ PC Staff Paging**

Everyone in your hospital or medical office can now page each other instantly right from their computers. They can send detailed text messages to anyone wearing an LRS alphanumeric pager or even entire departments. No one ever has to miss an important message again.



NetPage is simple to use:

1. Pull up the NetPage screen
2. Click on a name
3. Type in a message or use a stored message
4. Click Send

That's it. The message will be sent instantly and silently.

Benefits

- Instant Communication — Messages delivered immediately
- Descriptive Messaging — Be specific with messaging
- Increased Productivity — Get more accomplished instead of searching for coworkers
- Professional Atmosphere — Send messages silently
- Eliminate Monthly Fees — Drop wide area paging for staff who don't need it

Telephone Interconnect

With our T7450 Trinity transmitter you and your staff can now page each other using any telephone in your building.

- Simple to use: Just enter a code into your telephone, the transmitter sends the page, and the pager vibrates or displays a message
- Page individuals or entire groups wearing an LRS Alphanumeric pager
- Send pre-canned text messages

**Butler XP™**

- Works indoors or outdoors
- Pages up to 1 mile
- Pages directly to pager (no hardwiring required)
- Single or group paging
- On-site pager programming
- Includes magnetic cancel key
- USB interface
- Uses 2 AA batteries
- 2.75" x 7" x 1.375"

**Butler II™**

- One and five-button models
- Pages up to 200 feet
- Pages directly to pager (no hardwiring required)
- Program to only send pages during specified times
- Uses 3 AAA batteries
- 1.5" x 7" x .875"

**Rechargeable Alphanumeric Pager**

- Works with Butler XP and Butler II
- 20 character scrollable LCD display (255 maximum)
- Rechargeable NiMH battery
- Variable vibration strength
- Field programmable
- Multiple vibrate & tone alerts

Push-Button Staff Paging

With these push-button paging transmitters, staff members can contact each other instantly and silently from almost anywhere. Each button can be programmed to page a physician, nurse, administrator or anyone wearing an LRS Alphanumeric Pager.

- Improve Patient Flow — Since doctors and nurses can page other staff instead of searching for them, they can spend more time treating patients
- Maintain Patient Privacy — Silently call staff for sensitive procedures
- Greater Patient Satisfaction — Providing faster service promotes more satisfied patients and families
- Superior Staff Efficiency — Whether caring for patients or helping each other, instant communication helps dramatically improve staff efficiency
- UHF Frequency — Increased penetration of walls and floors

Butler XP™

This powerful transmitter is perfect for any size hospital or medical facility. It's 100% weatherproof and made of heavy-duty lexan plastic so it can be used anywhere — inside or outside. And with a range of up to one mile, it'll reach your medical staff no matter where they are.

- Interval Re-Paging — Program how often you want it to re-page from 10 seconds to every 5 minutes (up to 10 minutes maximum)
- Expandable System — Up to 9,999 Butler XPs can be used at one location
- System ID — Holds up to 14 different location IDs

Butler II™

The low-cost, short-range paging solution. This slim unit attaches to almost any wall, table or other surfaces and comes in one and five-button models. Transmitters and pagers can be added to your system at any time. The Butler II can also be used as a door monitor or "doorbell". One dry contact can signal when a door has been opened or be used to page you when someone wants access to a room.